

**Bangladesh Power Sector
Utility Monitoring Indicators
Operational Parameters**

| | Unit | Q1 06 | Q2 06 | Q3 06 | Q4 06 | TOTAL | Q1 07 | Q2 07 | Q3 07 | Q4 07 | TOTAL |
|--|---------|----------|----------|----------|----------|-------------------|----------|----------|-------|-------|-------------------|
| | | PDB | PDB | PDB | PDB | FY 2005-06 PDB | PDB | PDB | PDB | PDB | FY 2006-07 PDB |
| Gross Generation PDB | GWH | 4045.96 | 3528.12 | 3710.80 | 4132.07 | 15416.95 | 4219.631 | 3757.87 | | | 7977.50 |
| Net Generation PDB | GWH | 3817.79 | 3291.39 | 3476.28 | 3870.00 | 14455.46 | 3979.565 | 3534.92 | | | 7514.48 |
| Net Generation IPP | GWH | 2139.335 | 2006.94 | 1962.37 | 2177.43 | 8286.07 | 2268.95 | 1729.06 | | | 3998.01 |
| Total Net Generation | GWH | 5957.13 | 5298.33 | 5438.65 | 6047.43 | 22741.53 | 6248.52 | 5263.98 | | | 11512.50 |
| Purchase of Power | GWH | | | | | | | | | | 3998.01 |
| Own Purchase | GWH | | | | | | | | | | |
| Utility Sales | | | | | | | | | | | |
| A: Residential Light & Power | GWH | 488.99 | 439.91 | 375.97 | 475.84 | 1780.71 | 537.67 | 465.56 | | | 1003.23 |
| B: Agriculture | GWH | 2.05 | 1.95 | 54.14 | 21.21 | 79.35 | 4.40 | 3.90 | | | 8.30 |
| C: Small Industry | GWH | 91.90 | 86.37 | 84.86 | 100.65 | 363.78 | 101.41 | 90.07 | | | 191.48 |
| D: Non Residential Light & Power | GWH | 20.55 | 18.78 | 17.54 | 21.35 | 78.22 | 22.93 | 19.81 | | | 42.74 |
| E: Commercial | GWH | 119.55 | 108.71 | 100.38 | 121.80 | 450.44 | 131.48 | 112.72 | | | 244.20 |
| F: Medium Voltage Gen. Purpose | GWH | 248.97 | 221.22 | 213.82 | 244.98 | 928.99 | 250.73 | 217.01 | | | 467.74 |
| G-1: DESA | GWH | 1453.08 | 1263.28 | 1179.69 | 1418.67 | 5314.72 | 1494.59 | 1280.81 | | | 2775.41 |
| WZPDCL | GWH | 385.75 | 329.57 | 294.44 | 363.02 | 1372.78 | 364.79 | 312.12 | | | 679.91 |
| G-2:Extra High Voltage(132KV)Gen.Purpose | GWH | 22.88 | 21.44 | 27.83 | 39.92 | 112.07 | 46.24 | 31.81 | | | 78.05 |
| DESCO | GWH | 563.00 | 453.95 | 435.33 | 577.72 | 2030.00 | 599.69 | 469.20 | | | 1068.89 |
| H: High Voltage Gen. Purpose | GWH | 74.28 | 76.47 | 73.34 | 80.28 | 304.37 | 95.43 | 79.31 | | | 174.74 |
| I1: Bulk supply (REB/PBS) 33kV | GWH | 1962.17 | 1803.17 | 2086.23 | 2054.91 | 7906.48 | 2047.45 | 1413.11 | | | 3460.56 |
| I2: Bulk supply (REB/PBS) 11kV | GWH | 24.67 | 24.17 | 47.62 | 59.49 | 155.95 | 61.90 | 391.40 | | | 453.30 |
| J: Street light & Water pumps | GWH | 21.08 | 19.37 | 18.21 | 17.75 | 76.41 | 16.89 | 15.93 | | | 32.82 |
| Total Utility Sales | GWH | 5478.92 | 4868.36 | 5009.40 | 5597.59 | 20954.27 | 5775.60 | 4902.77 | | | 10678.37 |
| Retail Sales | | | | | | | | | | | |
| -- Residential | GWH | 488.99 | 439.91 | 375.97 | 475.84 | 1780.71 | 537.67 | 465.56 | | | 1003.23 |
| -- Agriculture | GWH | 2.05 | 1.95 | 54.14 | 21.21 | 79.35 | 4.40 | 3.90 | | | 8.30 |
| -- Commercial | GWH | 119.55 | 108.71 | 100.38 | 121.80 | 450.44 | 131.48 | 112.72 | | | 244.20 |
| -- Industrial | GWH | 415.15 | 384.06 | 372.02 | 425.91 | 1597.14 | 447.57 | 386.39 | | | 833.96 |
| -- Street Light & water pumps | GWH | 21.08 | 19.37 | 18.21 | 17.75 | 76.41 | 16.89 | 15.93 | | | 32.82 |
| -- Other Light & Power | GWH | 20.55 | 18.78 | 17.54 | 21.35 | 78.22 | 22.93 | 19.81 | | | 42.74 |
| Total Retail Sale | GWH | 1067.37 | 972.78 | 938.26 | 1083.86 | 4062.27 | 1160.94 | 1004.31 | | | 2165.25 |
| -- Bulk | GWH | 4411.55 | 3895.58 | 4071.14 | 4513.73 | 16892.00 | 4614.66 | 3898.46 | | | 8513.12 |
| System Loss on net generation | % | 8.03% | 8.07% | 8.01% | 7.44% | 7.86% | 7.57% | 6.86% | | | 7.25% |
| System Loss (with Bulk Sale) | % | | | | | | | | | | |
| System Loss (Retail Sale) | % | | | | | | 18.82% | 17.78% | | | 17.78% |
| Utility Tariff Rate | | | | | | | | | | | |
| A: Residential Light & Power | Tk/kWh | 2.87 | 2.88 | 2.87 | 2.88 | 2.88 | 2.87 | 2.87 | | | 2.87 |
| B: Agriculture | Tk/kWh | 1.95 | 2.00 | 1.88 | 1.89 | 1.89 | 1.89 | 1.90 | | | 1.90 |
| C: Small Industry | Tk/kWh | 3.79 | 3.77 | 3.77 | 3.77 | 3.77 | 3.76 | 3.77 | | | 3.77 |
| D: Non Residential Light & Power | Tk/kWh | 3.30 | 1.62 | 3.32 | 3.31 | 3.31 | 3.27 | 3.28 | | | 3.28 |
| E: Commercial | Tk/kWh | 5.22 | 5.27 | 5.28 | 5.25 | 5.25 | 5.23 | 5.26 | | | 5.26 |
| F: Medium Voltage Gen. Purpose | Tk/kWh | 3.58 | 3.61 | 3.60 | 3.59 | 3.59 | 3.61 | 3.62 | | | 3.62 |
| G-1: DESA | Tk/kWh | 1.89 | 1.89 | 1.89 | 1.89 | 1.89 | 1.89 | 1.89 | | | 1.89 |
| WZPDCL | Tk/kWh | 1.94 | 1.94 | 1.94 | 1.94 | 1.94 | 1.94 | 1.94 | | | 1.94 |
| G-2:Extra High Voltage(132KV)Gen.Purpose | Tk/kWh | 2.48 | 2.29 | 2.33 | 2.42 | 2.42 | 2.48 | 2.51 | | | 2.51 |
| DESCO | Tk/kWh | 1.94 | 1.94 | 1.94 | 1.94 | 1.94 | 1.94 | 1.94 | | | 1.94 |
| H: High Voltage Gen. Purpose | Tk/kWh | 3.47 | 3.61 | 3.60 | 3.59 | 3.59 | 3.54 | 3.55 | | | 3.55 |
| I1: Bulk supply (REB/PBS) 33kV | Tk/kWh | 1.85 | 1.85 | 1.85 | 1.85 | 1.85 | 1.85 | 1.86 | | | 1.86 |
| I2: Bulk supply (REB/PBS) 11kV | Tk/kWh | 1.84 | 1.84 | 1.83 | 1.86 | 1.86 | 1.82 | 1.85 | | | 1.85 |
| J: Street light & Water pumps | Tk/kWh | 3.81 | 3.81 | 3.87 | 3.83 | 3.83 | 3.85 | 3.88 | | | 3.88 |
| Average Utility Tariff | Tk/kWh | 2.19 | 2.20 | 2.17 | 2.19 | 2.19 | 2.20 | 2.21 | | | 2.21 |
| -- Light & Power | Tk/kWh | | | | | | | | | | |
| -- Agriculture | Tk/kWh | | | | | | | | | | |
| -- Commercial | Tk/kWh | | | | | | | | | | |
| -- Industrial | Tk/kWh | | | | | | | | | | |
| -- Other Light & Power | Tk/kWh | | | | | | | | | | |
| Average Retail Tariff | Tk/kWh | 2.19 | 2.20 | | | | 2.20 | 2.21 | | | 2.21 |
| -- Bulk | Tk/kWh | | | | | | | | | | |
| Utility Revenue | | | | | | | | | | | |
| A: Residential Light & Power | Mill Tk | 1404.11 | 1267.83 | 1078.60 | 1371.97 | 5122.51 | 1545.73 | 1332.86 | | | 2878.59 |
| B: Agriculture | Mill Tk | 3.91 | 3.90 | 101.62 | 40.70 | 150.13 | 8.33 | 7.43 | | | 15.76 |
| C: Small Industry | Mill Tk | 349.41 | 325.49 | 319.52 | 377.99 | 1372.41 | 380.91 | 340.10 | | | 721.01 |
| D: Non Residential Light & Power | Mill Tk | 34.34 | 30.43 | 28.35 | 165.62 | 258.74 | 74.89 | 65.45 | | | 140.34 |
| E: Commercial | Mill Tk | 626.07 | 572.55 | 529.78 | 637.92 | 2366.32 | 688.11 | 597.41 | | | 1285.52 |
| F: Medium Voltage Gen. Purpose | Mill Tk | 882.31 | 797.62 | 770.51 | 881.45 | 3331.89 | 905.23 | 788.17 | | | 1693.40 |
| G-1: DESA | Mill Tk | 2750.98 | 2391.64 | 2233.38 | 2685.83 | 10061.83 | 2829.56 | 2425.57 | | | 5255.13 |
| WZPDCL | Mill Tk | 748.71 | 639.66 | 571.48 | 704.58 | 2664.43 | 708.03 | 605.78 | | | 1313.81 |
| G-2:Extra High Voltage(132KV)Gen.Purpose | Mill Tk | 56.93 | 49.15 | 64.76 | 100.08 | 270.92 | 114.68 | 81.57 | | | 196.25 |
| DESCO | Mill Tk | 1092.73 | 887.71 | 844.93 | 1121.29 | 3946.66 | 1163.94 | 910.66 | | | 2074.60 |
| H: High Voltage Gen. Purpose | Mill Tk | 267.33 | 275.73 | 263.77 | 286.24 | 1093.07 | 338.13 | 282.22 | | | 620.35 |
| I1: Bulk supply (REB/PBS) 33kV | Mill Tk | 3623.13 | 3335.17 | 3851.90 | 3811.25 | 14621.45 | 3787.69 | 2616.19 | | | 6403.88 |
| I2: Bulk supply (REB/PBS) 11kV | Mill Tk | 45.55 | 44.43 | 87.10 | 113.38 | 290.46 | 112.95 | 729.13 | | | 842.08 |
| J: Street light & Water pumps | Mill Tk | 80.45 | 73.81 | 70.47 | 68.02 | 292.75 | 65.08 | 62.23 | | | 127.31 |
| Total BPDB Revenue | Mill Tk | 11965.96 | 10695.12 | 10816.17 | 12366.32 | 45843.57 | 12723.26 | 10844.78 | | | 23568.04 |

**Bangladesh Power Sector
Utility Monitoring Indicators
Operational Parameters**

Last Update:03/05/06

| | Unit | Q1 06 | Q2 06 | Q3 06 | Q4 06 | TOTAL FY 2005-06 | Q1 07 | Q2 07 | Q3 07 | Q4 07 | TOTAL FY 2006-07 |
|--|---------|----------|-----------|----------|-----------|---------------------|-----------|-----------|-------|-------|---------------------|
| | | PDB | PDB | PDB | PDB | PDB | PDB | PDB | PDB | PDB | PDB |
| Retail Revenue | | | | | | | | | | | |
| -- Light & Power | Mill Tk | 1404.11 | 1267.83 | 1078.60 | 1371.97 | 5122.51 | 1545.73 | 1332.86 | | | 2878.59 |
| -- Agriculture | Mill Tk | 3.91 | 3.90 | 101.62 | 40.70 | 150.13 | 8.33 | 7.43 | | | 15.76 |
| -- Commercial | Mill Tk | 626.07 | 572.55 | 529.78 | 637.92 | 2366.32 | 688.11 | 597.41 | | | 1285.52 |
| -- Industrial | Mill Tk | 1499.05 | 1398.84 | 1353.80 | 1545.68 | 5797.37 | 1624.27 | 1410.49 | | | 3034.76 |
| -- Other Light & Power | Mill Tk | 34.34 | 30.43 | 58.31 | 165.62 | 258.74 | 74.89 | 65.45 | | | 140.34 |
| -- Street light & Water pumps | Mill Tk | 80.45 | 73.81 | 70.47 | 68.02 | 292.75 | 65.08 | 62.23 | | | 127.31 |
| Total Retail Revenue | Mill Tk | 3647.93 | 3347.36 | 3192.58 | 3829.91 | 13987.82 | 4006.41 | 3475.87 | | | 7482.28 |
| -- Bulk | Mill Tk | 6419.66 | 5771.24 | 6172.38 | 6610.46 | 24973.74 | 8716.85 | 7368.91 | | | 16085.76 |
| BPDB Collection | | | | | | | | | | | |
| A: Residential Light & Power | Mill Tk | 1281.07 | 1333.20 | 1103.92 | 1459.07 | 5177.27 | 1611.22 | 1333.97 | | | 2945.19 |
| B: Agriculture | Mill Tk | 8.94 | 14.41 | 56.91 | 61.88 | 142.14 | 25.26 | 16.65 | | | 41.91 |
| C: Small Industry | Mill Tk | 332.33 | 329.24 | 316.38 | 396.20 | 1374.15 | 392.22 | 330.67 | | | 722.89 |
| D: Non Residential Light & Power | Mill Tk | 34.34 | 30.43 | 28.35 | 68.19 | 161.31 | 49.56 | 40.58 | | | 90.14 |
| E: Commercial | Mill Tk | 555.91 | 572.97 | 496.02 | 705.81 | 2330.71 | 719.69 | 625.72 | | | 1345.41 |
| F: Medium Voltage Gen. Purpose | Mill Tk | 822.00 | 816.29 | 720.81 | 1024.32 | 3383.43 | 852.32 | 785.94 | | | 1638.26 |
| G-1: DESA | Mill Tk | 2150.00 | 2300.00 | 2300.00 | 3220.00 | 9970.00 | 3350.00 | 2400.00 | | | 5750.00 |
| WZPDCL | Mill Tk | 765.82 | 694.89 | 590.78 | 606.75 | 2658.24 | 949.72 | 695.49 | | | 1645.21 |
| G-2:Extra High Voltage(132KV)Gen.Purpose | Mill Tk | 51.02 | 47.03 | 60.95 | 95.96 | 254.96 | 78.95 | 129.84 | | | 208.79 |
| DESCO | Mill Tk | 1083.89 | 1072.31 | 766.69 | 952.98 | 3875.88 | 1157.94 | 1114.95 | | | 2272.89 |
| H: High Voltage Gen. Purpose | Mill Tk | 366.53 | 294.26 | 133.87 | 316.10 | 1110.76 | 312.88 | 291.67 | | | 604.56 |
| I1: Bulk supply (REB/PBS) 33kV | Mill Tk | 3418.00 | 3309.77 | 3406.97 | 4001.52 | 14136.26 | 3906.63 | 2653.84 | | | 6560.48 |
| I2: Bulk supply (REB/PBS) 11kV | Mill Tk | 22.65 | 44.72 | 50.49 | 94.00 | 211.86 | 114.83 | 791.20 | | | 906.04 |
| J: Street light & Water pumps | Mill Tk | 34.99 | 45.40 | 46.91 | 62.47 | 189.76 | 35.13 | 25.04 | | | 60.17 |
| Total BPDB Collection | Mill Tk | 10927.50 | 10904.91 | 10079.06 | 13065.25 | 44976.71 | 13556.35 | 11235.57 | | | 24791.92 |
| Retail Collection | | | | | | | | | | | |
| -- Light & Power | Mill Tk | 1281.07 | 1333.20 | 1103.92 | 1459.07 | 5177.27 | 1611.22 | 1333.97 | | | 1611.22 |
| -- Agriculture | Mill Tk | 8.94 | 14.41 | 56.91 | 61.88 | 142.14 | 25.26 | 16.65 | | | 25.26 |
| -- Commercial | Mill Tk | 555.91 | 572.97 | 496.02 | 705.81 | 2330.71 | 719.69 | 625.72 | | | 719.69 |
| -- Industrial | Mill Tk | 1520.86 | 1439.79 | 1171.06 | 1736.62 | 5868.33 | 1557.42 | 1408.28 | | | 1557.42 |
| -- Other Light & Power | Mill Tk | 34.34 | 30.43 | 28.35 | 68.19 | 161.31 | 49.56 | 40.58 | | | 49.56 |
| -- Street light & Water pumps | Mill Tk | 34.99 | 45.40 | 46.91 | 62.47 | 189.76 | 35.13 | 25.04 | | | 35.13 |
| Total Retail Collection | Mill Tk | 3436.12 | 3436.19 | 2903.17 | 4094.03 | 13869.52 | 3998.28 | 3450.24 | | | 3998.28 |
| -- Bulk | Mill Tk | 5590.64 | 5654.48 | 5757.47 | 7315.52 | 24318.12 | 9558.07 | 7785.33 | | | 9558.07 |
| Total Uncollected Revenue | Mill Tk | 44948.50 | 44526.54 | 45091.03 | 45009.34 | 45009.34 | 44148.32 | 43901.91 | | | 43901.91 |
| Previous Period Arrears | Mill Tk | | | | | | | | | | |
| Total Receivable | Mill Tk | 44948.5 | 44526.96 | 45091.00 | 45009.339 | 45009.34 | 44148.32 | 43901.91 | | | 43901.91 |
| Total Surcharge | Mill Tk | | | | | | 54161.856 | 55221.811 | | | 55221.81 |
| Total Receivable with Surcharge | Mill Tk | | | | | | 98310.17 | 99123.72 | | | 99123.72 |
| Adjustments | Mill Tk | | | | | | | | | | |
| Arrears in Equivalent Months | Months | | | | | | | | | | |
| Utility Accounts Receivable | | | | | | | | | | | |
| Receivable Govt. | Mill Tk | 370.195 | 422.279 | 455.25 | 405.754 | 405.754 | 476.621 | 496.715 | | | 496.72 |
| Receivable Govt. | Months | 3.53 | 4.280 | 4.63 | 3.790 | 3.790 | 4.42 | 5.200 | | | 5.20 |
| Receivable Autonomous | Mill Tk | 1936.074 | 1907.787 | 1905.50 | 1932.251 | 1932.251 | 1987.355 | 3642.911 | | | 3642.91 |
| Receivable Autonomous | Months | 13.42 | 13.930 | 12.97 | 14.160 | 14.160 | 12.07 | 3.530 | | | 3.53 |
| Receivable Private | Mill Tk | 3607.809 | 3501.266 | 3615.07 | 3195.079 | 3195.079 | 3071.844 | 3132.280 | | | 3132.28 |
| Receivable Private | Months | 3.62 | 3.760 | 4.03 | 3.160 | 3.160 | 2.81 | 3.330 | | | 3.33 |
| Receivable DESA | Mill Tk | 35221.46 | 35313.100 | 35248.49 | 35514.289 | 35514.289 | 34993.851 | 35305.793 | | | 35305.79 |
| Receivable DESA | Months | 38.41 | 44.300 | 47.35 | 39.670 | 39.670 | 37.1 | 46.420 | | | 46.42 |
| Receivable DESCO | Mill Tk | 1049.948 | 648.783 | 610.00 | 778.311 | 778.311 | 785.491 | 581.575 | | | 581.58 |
| Receivable DESCO | Months | 2.88 | 2.210 | 2.17 | 2.080 | 2.080 | 2.02 | 2.170 | | | 2.17 |
| WZPDCL | Mill Tk | 499.85 | 443.208 | 380.16 | 477.990 | 477.990 | 236.293 | 353.891 | | | 353.89 |
| WZPDCL | Months | 2.00 | 2.080 | 2.00 | 2.040 | 2.040 | 1.00 | 2.110 | | | 2.11 |
| Receivable REB | Mill Tk | 2263.159 | 2290.116 | 2876.56 | 2705.665 | 2705.665 | 2596.865 | 388.745 | | | 388.75 |
| Receivable REB | Months | 1.85 | 2.030 | 2.19 | 2.070 | 2.070 | 2 | 1.990 | | | 1.99 |
| Receivable Total | Mill Tk | 44948.50 | 44526.54 | 45091.03 | 45009.339 | 45009.34 | 44148.32 | 43901.91 | | | 43901.91 |
| Receivable Total | Months | 11.16 | 12.36 | 12.39 | 10.950 | 10.95 | 10.37 | 12.69 | | | 12.69 |
| Utility Collection Efficiency | | | | | | | | | | | |
| A: Residential Light & Power | % | 91.32% | 101.96% | 93.19% | 105.65% | 98.11% | 106.55% | 103.60% | | | 103.60% |
| B: Agriculture | % | | | | | | 104.24% | 100.08% | | | 100.08% |
| C: Small Industry | % | | | | | | 303.22% | 224.15% | | | 224.15% |
| D: Non Residential Light & Power | % | | | | | | 102.97% | 97.23% | | | 97.23% |
| E: Commercial | % | | | | | | 66.18% | 62.00% | | | 62.00% |
| F: Medium Voltage Gen. Purpose | % | | | | | | 104.59% | 104.74% | | | 104.74% |
| G-1: DESA | % | | | | | | 94.15% | 99.72% | | | 99.72% |
| WZPDCL | % | | | | | | 118.39% | 98.95% | | | 98.95% |
| G-2:Extra High Voltage(132KV)Gen.Purpose | % | | | | | | 134.14% | 114.81% | | | 114.81% |
| DESCO | % | | | | | | 68.84% | 159.18% | | | 159.18% |
| H: High Voltage Gen. Purpose | % | | | | | | 99.48% | 122.43% | | | 122.43% |
| I1: Bulk supply (REB/PBS) 33kV | % | | | | | | 92.53% | 103.35% | | | 103.35% |
| I2: Bulk supply (REB/PBS) 11kV | % | | | | | | 103.14% | 101.44% | | | 101.44% |
| J: Street light & Water pumps | % | | | | | | 101.67% | 108.51% | | | 108.51% |
| BPDB Collection Efficiency | % | | | | | | 53.98% | 40.23% | | | 40.23% |
| Retail Collection Efficiency | | 94.19% | 102.65% | 90.93% | 106.90% | 99.15% | 106.55% | 103.60% | | | 103.60% |
| | | | | | | | 99.80% | 99.26% | | | 99.26% |

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Operational Parameters

Last Update:03/05/06

| | Unit | Q1 06 | Q2 06 | Q3 06 | Q4 06 | TOTAL FY 2005-06 | Q1 07 | Q2 07 | Q3 07 | Q4 07 | TOTAL FY 2006-07 |
|---|------|--------|---------|--------|---------|---------------------|---------|---------|-------|-------|---------------------|
| | | PDB | PDB | PDB | PDB | PDB | PDB | PDB | PDB | PDB | PDB |
| -- Light & Power | % | | | | | | 104.24% | 100.08% | | | 100.08% |
| -- Agriculture | % | | | | | | 303.22% | 224.15% | | | 224.15% |
| -- Commercial | % | | | | | | 104.59% | 104.74% | | | 104.74% |
| -- Industrial | % | | | | | | 95.88% | 99.84% | | | 99.84% |
| -- Other Light & Power | % | | | | | | 66.18% | 62.00% | | | 62.00% |
| Total Retail Collection Efficiency | % | | | | | | 99.80% | 99.26% | | | 99.26% |
| -- Bulk | % | | | | | | 109.65% | 105.65% | | | 105.65% |
| Utility CI Ratio | % | 91.32% | 101.96% | 93.19% | 105.65% | 98.11% | 98.48% | 97.57% | | | 97.57% |
| Summary | | | | | | | | | | | |
| Utility own System Loss | % | 8.35% | 8.07% | 8.10% | 7.86% | 7.86% | 7.57% | 7.25% | | | 7.25% |
| Utility own Collection Efficiency | % | 97.54% | 96.10% | 95.09% | 96.39% | 96.39% | 106.52% | 105.13% | | | 105.13% |
| Utility own Collection Import Ratio | % | 89.39% | 88.34% | 87.39% | 88.81% | 88.81% | 98.48% | 97.57% | | | 97.57% |